

### OWL Homework

1. I missed an assignment (for any reason). Can I get an extension?  
You are automatically given a 24-hour grace period after the assignment due date in which to complete the assignment. Additionally, 10% of the modules are dropped to account for illness, etc. No extensions will be granted past these two concessions.
2. I completed the assignment during the 24-hour grace period, but the green check isn't appearing to show that I did it. What gives?  
The green check will show up in OWL within a week or two. Do not send messages about this. You will get credit!
3. I wanted to complete the assignment during the 24-hour grace period, but I can't find it. Where is it?  
Go to "Past Due Assignments." You can complete and redo assignments here. Remember, you will not get credit if it is completed after the end of the 24-hour grace period.
4. I'm having trouble with a problem, how do I get help?
  - Go to the CRC, ISB 325, for drop-in tutoring by a chemistry graduate student or instructor.
  - Use the Spark message board to ask for help or look for an answer.
  - Go to a Supplemental Instruction session held 4 evenings per week.
  - Go to the Learning Resource Center - 10th floor of the library.
  - Come to my office hours, Tues 2-4 in the CRC.
  - Use the "Send Message" feature in OWL to send a message.
5. How many times can I do a question?  
You may repeat a question as many times as you would like. You are graded on your best score completed within the 24-hour deadline, so you can redo questions after mastering the assignment without worry of losing credit. This makes OWL a great study aid for exams.
6. Does it make a difference if I get 2/3 or 3/3 for an assignment ?  
No. Your grade only depends upon the number of questions required for mastery. But if you cannot get all three attempts correct it may mean that you do not understand the concept completely and could benefit by more practice.
7. Can I work on OWL assignments after the due date ? Will I get credit if I do ?  
Click on "Past Due Assignments" to access OWL assignments after the due date. You will only receive credit for completing these assignments if you are within the 24-hour grace period.
8. I already mastered the OWL assignment and I want to go back and do it again for study purposes. Will I lose credit if I don't answer all of the questions correctly ?  
No, if you have already mastered an assignment and have received a green check mark for it, you will not lose credit. Repeating the OWL homework is a great way to study for an exam.
9. On a question page there are sometimes links for other assignments. Do I have to do these ?  
These are called Learning Resources and you are only responsible for them if they are listed as assignments. They provide extra help if you are having trouble with a homework question.